

CleanOpsStaff Quick Help

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(Recommend you print out this file)

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Help on Main Menu and How to Get Help

Zoom to Adjust Main Menu to Fit Your Screen

1. Use the Plus and Minus sign button in the upper right of the Main Menu screen to zoom (increase and decrease) the size of the Main Menu until it fix your screen as desired.
2. Use the Save as Default button to save the current Main Menu size as the default zoom. From this point on each time you start up CleanOpsStaff the Main Menu will be sized to the default size.
3. If you temporary change the size of the Main Menu and then want to set it back to the default zoom, use the Set Zoom to Default button.

About CleanOpsStaff

CleanOpsStaff is a **CLEANing** **OPerationS** and **STAFFing** computer application used to determine staffing requirements for custodial services. It is also a custodial services operation aid which can assist in scheduling, determining cleaning levels, and determining cost and resource requirements for new and existing facilities. *CleanOpsStaff* can produce assessment and audit forms for use while conducting field inspections. Field inspection results can be entered into *CleanOpsStaff* by simply clicking the mouse in smart boxes without typing.

CleanOpsStaff was developed by Ernest Hunter, Sr. of Hunter Consulting and Training. *CleanOpsStaff* can be used as a companion tool with the APPA Custodial Staffing Guidelines for Educational Facilities Second Edition (subsequently referred to as the guidelines).

CleanOpsStaff Three modes:

1. Demo Mode - intended for demonstration and evaluation purposes only. Can handle on a limited number of records and most output features are disabled.
2. Full Feature Mode – intended for operational purposes. All features are active and can handle the standard number of records to meet the needs of most organizations. Requires a single-user license (Product Code) and must be activated. Requires an Activation Key. Visit www.HunterConsultTrain.com for information on purchasing a single-user license (Product Code) and obtaining an Activation Key.
3. Pro Mode – intended for user with larger than average record handling or other special requirements. Requires *CleanOpsStaff-Pro*. All features are active and can be customized to meet the special record handling needs of the organization

CleanOpsStaff Dual Interface

1. *CleanOpsStaff* features and functions can be access through it Toolboxes and MiniToolBox which work in much the same way as toolbar and dialog box work in Microsoft Excel since Excel is the engine running in the background that drives the *CleanOpsStaff* powerful features
2. Most of the functions available in the Toolboxes are available through Right Click Short Cut menus.
3. It is recommended that you learn to use the Toolboxes to get an appreciation of the structure of the application and then using the Short Cut menus should be easy to learn
4. To access a Short Cut menu, simply right click in any worksheet just as you normally would in Excel
5. Most of the Toolboxes have two shapes (Tall and Short) you can toggle between the Tall and Short version of the Toolboxes by clicking on the gray edges of the toolbox

CleanOpsStaff Concept and Components

1. The main component of *CleanOpsStaff* is the Macro Staff & Inventory worksheet. You will begin by entering your inventory data in this work sheet. *CleanOpsStaff* requires only five data elements for each space/record (Bldg Name/ Number, Floor Number/Name, Space Number/Name, Cleanable Square Feet (CSF) and desired Cleaning Level). There is also a Optional Flex field that you can configure to track such things as Zone or Gross Square Feet (GSF) or other data element that does not impact *CleanOpsStaff* calculations
2. The other components includes additional worksheets for holding reports generated by *CleanOpsStaff*, worksheets for the 33 Standard Space Categories, worksheet for the summary page, the Cleaning Staff Services Levels and a worksheet for building Local Standard Space Categories. All these components are accessible from the main Menu and from the Right-Click short Cut Menus

3. It is recommended that the Toolboxes be considered the primary interface. If for some reason you hide the toolbox and the Hide/Show MiniToolbox is not visible use the CTRL-Page- Up or CTRL-Page-Down button combination to get a toolbox back

Main Menu Navigation and Information Buttons

1. Large Top Left Main Menu Button (APPA Web Site) - Copyright information and link to APPA web site. Click this button to go to APPA web site.
2. Large Bottom Left Main Menu Button (RESET BUTTON) - Partial terms and condition information. This is also a toolbox position reset button. Click this button to reset the startup location of all the toolboxes to their default position.
3. Large Top Right Main Menu Button (Hunter Consulting and Training Web Site) - View this button to see the release date of the Main Program you are currently running. Click this button to go to Hunter Consulting and Training web site. If your release date is earlier than the release date listed in the web page, you should use the 'Get Latest Release' button or the 'Get Latest Beta' button to get the latest release of CleanOpsStaff.
4. Macro Staffing & Inventory Button - Click this button to go to the Macro Staffing and Inventory worksheet. This is the worksheet that contains your space inventory data and compute the macro staffing required for the cleaning level you choose for each space.
5. Staffing Services Levels Button - Click this button to go to the **Staffing** Services Levels worksheet. This is the staffing services levels chart contained in the APPA Staffing Guidelines , Figure 1, Page 4 with several CleanOpsStaff enhancements.
6. Standard Space Category Matrices - Click this button to activate the Standard Category Matrix Navigator in order to navigate to the 33 **APPA** standard space category matrices. These are the same matrices found in the guidelines Appendix-D with several CleanOpsStaff enhancements.
7. Local Space Categories - Click this button to go to the Local Space Categories worksheet. This is where you will create your own local space categories to meet your special needs for spaces you have that do not match one of the 33 APPA standard categories.
8. Quick Help File Button - Click this button to open the PDF version of this Quick Help File. The Quick Help PDF file contains all the help text you get when you click one of the Help button on the toolboxes found **throughout** CleanOpsStaff. This file is located in your 'C:\CleanOpsStaff Program Files' folder and on the Hunter Consulting and Training web site.
9. User Manual File Button - Click this button to open the PDF User Manual/Training Manual. This file is located in your 'C:\CleanOpsStaff Program Files' folder and on the Hunter Consulting and Training web site. This manual contains more detailed information and training exercises including exercises based on examples in the guidelines.

10. **Configuration** Button - Click this button to open the Configuration form. You will use this form to configure CleanOpsStaff according to your local parameters such as wage rate, work days in the years, productive minutes in the day, material cost factor, capital (equipment) cost factor, and fringe benefits factor.

Main Menu File and Data Management Buttons

1. **Open** Button - Click this button to open an existing CleanOpsStaff Inventory Data File from a local hard drive or from a Local Area Network drive. The data file current in memory will be replaced in memory by the content of the last file opened. The file you open is only copied into memory and is not changed or affected in any way on the disk drive unless you save back to it under the same file name.
2. **Save** Button - Click to save the CleanOpsStaff Inventory Data File that is currently in memory to disk file. Unless you change the name, the data in memory will be saved back to the file it came from when you opened the data file. If you do not wish to change the content of the data file on disk that you opened, then you should use the **Save As** button to save the data currently in memory under a different name. If you do not wish to retain the data currently in memory at all, then you can use the **Close** button or the **Exit** button without saving.
3. **Save As** Button - Same as the **Save** Button except use this button to save the data currently in memory under a different name thereby leaving the file the data came from unchanged on disk.
4. **Close** Button - Click this button to close the data file currently in memory without saving it.
5. **justDoNext Import Wizard** Button - Click to run the CleanOpsStaff justDoNext Import Wizard. This is a CleanOpsStaff-Pro upgrade that you must purchase from the Hunter Consulting and Training database to make use of its full feature. A demo version of the justDoNext Import Wizard is contain in the Demo and Full versions of CleanOpsStaff for you to evaluate. There is a 'Help' button on the justDoNext Data Import Wizard toolboxes that will open a help file specifically for the justDoNext Data Import Wizard.
6. **Exit** Button - Quit and Exit CleanOpsStaff without saving the data currently in memory.

How to Get Help

Click on any toolbox to give it the focus. Move the mouse pointer over the toolbox buttons, textboxes or other elements and pause. Then read the yellow ScreenTip box.

Move the mouse pointer over headings and other text toward the top of most worksheets until the pointer turns into a hand with a pointing finger. Click to activate/deactivate the Help Information Center. Scroll if necessary in the Help Information Center Textbox. Click again in the worksheet while the hand is showing or click the **Close** Button to close the Help Information Center

Click the **Help** Button on most toolboxes. **This is the quickest and best place to get help on step-by-step instructions on how to use many of the CleanOpsStaff features.** Clicking a **Help** Button or clicking inside a worksheet while the pointing hand is showing brings you to the appropriate help section of the *CleanOpsStaff Quick Help* file for the particular area of *CleanOpsStaff* you are working in at the

time. It is also recommended that you print out the *CleanOpsStaff Quick Help* file as a ready reference while you learn to use *CleanOpsStaff*

Visit the *Hunter Consulting and Training* web site (www.HunterConsultTrain.com) for the latest *CleanOpsStaff* News and Updates and to determine if you have the latest program and documentation files. The Last Updated Date will appear at the top of the Help file and in the *CleanOpsStaff* title box in the Main Menu Screen

NOTE: You may use the buttons on the bottom of this *CleanOpsStaff* Help Center to send the content of this box to other applications such as Microsoft Word, PowerPoint, and NotePad. This is useful when you want to print Help text to assist you in learning how to use *CleanOpsStaff*. Use the following steps:

To Microsoft Word, PowerPoint, Notepad (all content)

1. Click 'Sel All Button' for all content.
2. Click 'To Word Button', or 'To PowerPoint Button', or 'To Notepad Button' to activate the desired application.
3. Once the desired application is activated, paste the content into the application.
4. Close the application or leave it opens.
5. Click on *CleanOpsStaff* in the taskbar to return to *CleanOpsStaff* or use the Alt-Tab key.

To Microsoft Word, PowerPoint, Notepad (partial)

1. Click inside of this textbox. Select the part of the text you want to send to another application.
2. Click 'To Word Button', or 'To PowerPoint Button', or 'To Notepad Button' to activate the desired application.
3. Once the desired application is activated, paste the content into the application.
4. Close the application or leave it open.
5. Click on *CleanOpsStaff* in the taskbar to return to *CleanOpsStaff* or use the Alt-Tab key.

To other applications (all content)

1. Click 'Sel All Button' for all content.
2. Click 'Clipboard Button'
3. Open or switch the desired other application.
3. Once the desired application is activated, paste the content into the application.
4. Close the application or leave it open.
5. Click on *CleanOpsStaff* in the taskbar to return to *CleanOpsStaff*.

Help On CleanOpsStaff Configuration

Configuration Concept

You will use the Configuration screen to configure *CleanOpsStaff* according to variables for your institution. Entering information into the configuration form has no effect until you use 'Write Variables from Form to Memory' button in the right panel of the Configuration form or when you use the 'Set as Start-Up and Default Configuration' button at the bottom of the form. The steps for configuring *CleanOpsStaff* with your special variables are as follows:

1. Enter the data in the input boxes for your institution (example: Your Institution Name, Your Department Name, Local Number of Minutes in day, Local Number of work days per year....)

2. Use the 'Write Configuration Variables from Form to Memory' button to have it affect the CleanOpsStaff calculations of the data file currently in memory. NOTE: Once you write the configuration information from the Form to memory, CleanOpsStaff Inventory Data files you save will contain a copy of the information configuration information that is currently in memory.
3. Use the 'Save Configuration Variables from Form to Disk' to save the variables to a file that can be reloaded for future use. You will be prompted to change the name of the Variables File if you attempt to save under the Default Variables File Name. Click 'Yes' when asked if you want to save under a different name.
4. If you would like the information in the Configuration Form to become the default configuration and be loaded upon start-up, file opening, and file closing, use the 'Set as Start-Up and Default Configuration' button. NOTE: When you click this button, the information in the Configuration Form will be saved into the default configuration file and will be written memory. The default configuration file is loaded and processed each time you start CleanOpsStaff and each time you close a file.

Ignore Configuration Information in data file Checkbox

Check this button to ignore the configuration information contained in CleanOpsStaff Inventory Data files when you open them. If this box is checked and you load a CleanOpsStaff Inventory Data file, the configuration variables currently in memory will be applied to the CleanOpsStaff data once it is loaded into memory. CAUTION: If you save the CleanOpsStaff Inventory Data file under its same name, the configuration variables contained in the file on disk will be replaced by the configuration variables currently in memory. If it is not your intent to replace the configuration variables in the CleanOpsStaff Data File on disk, then you should save the CleanOpsStaff Data File under a different name or close the CleanOpsStaff Data File without saving it. If you check this checkbox, it will remain checked until you exit CleanOpsStaff or until you uncheck it. The state of this checkbox is not saved to disk.

Ignore Space Matrices in data file

Check this button to ignore the Local and Custom Standard Space Matrices information contained in CleanOpsStaff Inventory Data files when you open them. If this box is checked and you load a CleanOpsStaff Inventory Data file, the Local and Custom Standard Space Matrices information currently in memory will be applied to the CleanOpsStaff data once it is loaded into memory. CAUTION: If you save the CleanOpsStaff Inventory Data file under its same name, the Local and Custom Standard Space Matrices information contained in the file on disk will be replaced by the Local and Custom Standard Space Matrices information currently in memory. If it is not your intent to replace the Local and Custom Standard Space Matrices information in the CleanOpsStaff Data File on disk, then you should save the CleanOpsStaff Data File under a different name or close the CleanOpsStaff Data File without saving it. If you check this checkbox, it will remain checked until you exit CleanOpsStaff or until you uncheck it. The state of this checkbox is not saved to disk.

Local Variables

See the APPA Staffing Guidelines for a definition of the local variables or pause the mouse pointer over the input box to get a screentip on the variable.

Session System Setting

Use by Hunter Consulting and Training during TechCallback session with you to troubleshoot issues you might have. There is no need for you to change the default setting of this group.

Flex Field Name and type

Use this group to rename the one flex field that exists in the Macro Staffing and Inventory worksheet. You make use the Text and Number radio button to designate the field as text or number. If you select number then you can use the Decimal input box and scroll button to set the number of decimal places. If you select Text then the summary row in the Macro Staffing and Inventory worksheet will count the number of entries in the Flex Field column. If you select Number then the summary row in the Macro Staffing and Inventory worksheet will sum the values in the Flex Field column.

Data files location

Use this button to change where CleanOpsStaff first look to open and save data files. Regardless of this setting you can always navigate to any folder on any drive you have access to in order to open or save a CleanOpsStaff data file.

Configuration Variables File

Use this button to change where CleanOpsStaff looks for its default configuration Variables. After you save a configuration file containing the variables for your institution, you will use this feature designate the file as the one for CleanOpsStaff to use as the default.

Local Space Categories File

Use this button to change where CleanOpsStaff looks for its default local space categories. After you save a Local Space Categories file from within the Local Categories worksheet, you will use this feature to designate the file as the one for CleanOpsStaff to use as the default.

Custom Standard Space Categories File

Use this button to change where CleanOpsStaff looks for its default standard space categories. After you save a Custom Standard Space Categories file from the one of the Standard Categories worksheet, you will use this feature to designate the file as the one for CleanOpsStaff to use as the default.

Save Configuration Variables from Form to Disk

Use this button to save the configuration variables currently in the form to a disk file.

Load Configuration Variables from Disk to Form

Use this button to load the configuration variables from a disk file into the form.

Set Form Variables to Default

Use this button to set all the variable and other setting in the form to their default values. This does not affect the variables in memory unless you use the 'Write Configuration Variables from Form to Memory' button.

Read Configuration Variables Memory to Form

Use this button to read the variables currently in memory into the form.

Write Configuration Variables from Form to Memory

Use this button to write the variables currently in the form to memory. Variables in the form have no effect until they are written to memory.

Write Configuration Variables from Form to Memory Checkbox

Uncheck this checkbox to bypass the confirmation write to memory confirmation prompt. It is useful to uncheck the box if you are performing “what if” or Scenario analysis where you are experimenting with different variables and writing them to memory in order to see the results in the CleanOpsStaff calculations.

Using Configuration for Scenario Analysis

You can invoke the Configuration for while in the Macro Staffing and Inventory work sheet. You can make change to configuration variables, write them to memory and immediately see the impact of them in the Macro Staffing and Inventory work sheet. This allow you to experiment with various variables such as number of productive hours, number of minutes in the day and so on and see the results in the Macro Staffing and Inventory work sheet. You can also change the variables, write to memory and then run reports to see the effect of changing any of the variables.

Help on Macro Staffing and Inventory MiniToolbox

Main Menu

Click this button to return to the main menu. This button can be found throughout the *CleanOpsStaff* Application. Use it to quickly navigate to the Main Menu and then to a new area of *CleanOpsStaff*. You can also use CTRL-SHIFT-M key combination from any worksheet cell to go to the Main Menu.

Work Mode

Click this button to switch among displaying results for Routine, Projects, and Both cleaning activities. Note that two of the column headings will change color when you change the work mode. The color 'Gray' is the default indicating that the results are for both Routine and Projects activities.

Keypad

Click this button to activate/deactivate the MiniKeypad while entering Building, Floor, Room, CSF or Flex Field data. The MiniKeypad will allow you to enter numeric data using only your mouse and type in alpha data from the keyboard and paste the data to a worksheet cell. It also serves as a calculator to assist you in converting space dimensions to square feet.

The KeyPad is another tool intended to help with data integrity. It can be used as a calculator and as a mini data input tool.

1. You can enter numeric data using your mouse and paste it into a cell
2. By Checking the Capture Check Box then selecting a cell, you can capture the data from that cell then uncheck the Capture Box move to another cell and click the Paste Button to paste the data into the second cell
3. You can also paste the content of the Keypad into **multiple** cell by selecting multiple cells before clicking paste. The selected cells do not have to be adjacent -- you can use the 'Ctrl' key to select non-**adjacent** cells.

Keypad Advancing After Paste

1. Check the Down Checkbox to have the insertion point advance down to the next row after each paste
2. Check the Right Checkbox to have the insertion point advance right to the next column after each paste

Reports

Click to activate/deactivate the Report Generator. You may get more help on the Report Generator by clicking the Report Generator help button.

QEntry

Click to activate/deactivate the Quick Entry (QEntry) toolbox. You may get more help on the QEntry toolbox by clicking the QEntry toolbox help button.

Time Mode

Click to switch between displaying *CleanOpsStaff* calculations in Minutes or Hours. Note that the column headings for the time columns will change colors when you change time mode. The color 'Gray' is the default indicating that the results are in minutes.

QTicket

Click to activate/deactivate the Clean Staff Quick Ticket (QTicket) toolbox. The QTicket toolbox provides you a quick method to capture and print the time to clean and FTE requirement for a collection of spaces. You may get more help on QTicket by clicking the QStaff help button.

Staff Calculator

Click to activate/deactivate the Clean Staff Calculator toolbox. The Staff Calculator toolbox provides you a quick method to calculate FTE, Cleaning level, CSF/FTE and Total CSF variables. Given some of the variables, the Staff Calculator toolbox will calculate the unknown variables.

Tools

Show/Hide the other three main Toolboxes (Reports, Staff Calculator and Functions).

Arrange

Arrange the other three main Toolboxes (Reports, Staff Calculator and Functions) in preset cascading and tile arrangements. This allows you to arrange the toolboxes so you can see them and select which one you want to use at the time.

Functions

Click to activate/deactivate the Functions Toolboxes. The functions toolbox contains other menu items not found on the MiniToolbox. See Help on Function Toolbox End of this section for Help on the Function Toolbox

Column Adjustment Autofit

Click inside column and then click this button to adjust the column width to fix the widest text in the column width.

Column Adjustment Left Arrow

Click inside column and then click this button to decrease the column width.

Column Adjustment Right Arrow

Click inside column and then click this button to increase the column.

Decimal Places Set to Zero (0)

Click inside column and then click this button to set the number of decimal places to zero for the entire column.

Decimal Places Set to Two (2)

Click inside column and then click this button to set the number of decimal places to two for the entire column.

Decimal Places Decrease Arrow

Click inside column and then click this button decrease the number of decimal places for the entire column.

Decimal Places Increase Arrow

Click inside column and then click this button Increase the number of decimal places for the entire column.

Go To Cell

Enter a row number in the 'Current Row' box on the records navigator directly below the 'Go To Cell Button' and then click this 'Go Button' to go directly to the row number in the 'Current Row' box.

MiniNavigator

There is also a MiniNavigator, which helps to speed up movement within a large spreadsheet

1. Right click in any worksheet cell
2. Select MiniNavigator from the short cut menu
3. Move and pin MiniNavigator to your desired location on the screen if you wish
4. Use the MiniNavigator movement buttons to move within the current worksheet
5. Use the Start, End and Sel Rows button to select records in the same manner as you do on the Records Navigator

Turn on Auto Dropdown Off/On Checkbox (On Update Lists command button)

This checkbox is located on the 'Update Lists' command button. Check this checkbox to turn the auto dropdown data entry feature on or off. When the auto dropdown feature is on and you are entering data for Building, Floor, Room, or CSF, any new entry is added to the dropdown lists of the QEntry toolbox and the worksheet for you to select from the next time you want to enter that same data.

To speed up processing you may turn this feature off. You may also turn this feature off when you no longer have unique data to enter in which case you may select all data from the dropdown list for these fields. The dropdown lists can be used in QEntry and directly in the data field in the worksheet. You can use the 'Update Lists' button for a one-time manual update of the dropdown lists.

Update Lists Button

Click this button to perform a one-time update of the dropdown lists within the data worksheet and in the various toolboxes such as QEntry and Staff Calculator. If you click a dropdown list expecting an entry

and find it missing from the dropdown list or find the dropdown list empty altogether, then click this button.

Help

Get this help text on the 'Macro Staffing and Inventory MiniToolBox'.

Set Default Order

Make the current order of the records the default order. This button will populate the 'Default Row Seq' column number from 1 to Total Record Capacity (100 for Demo, 5,000 for full, and up to 50,000 for Pro version) so that you can sort on the 'Default Row Seq' column to get the record back in the current order after they have been sorted in any other order. After sorting your records to be in the order that you would like to be the default order, click this button.

Help on Functions Toolbox

Open Data File

1. Click this button to open a Staffing and Inventory Data file. This feature operates here the same as it does from the Main Menu screen. This command operates here the same as it does in the Main Menu screen and the right-click short menu.

Save Data File

1. Click this button to save a Staffing and Inventory Data file. This feature operates here the same as it does from the Main Menu screen. This command operates here the same as it does in the Main Menu screen and the right-click short menu.

Print/Export Data (To Excel File)

1. Click the Print/Export Button to activate the Print/Export Toolbox which allows you to export data to a regular Excel spreadsheet or print directly to a printer.
2. From the Print/Export Toolbox you can click the To Excel File button to export the selected records to a temporary Excel Spreadsheet, which you can then save, or copy and paste into other applications. Observe the Excel Icons in the Main Panel to remind you that your are in the Excel Export mode
3. You can export without cell formatting by leaving the two To Excel File Checkboxes un-checked
4. You can export with cell formatting but without column width and row heights by checking the To Excel File With Formatting Checkbox5. You can export with column widths but without cell formatting by checking the To Excel File With Column Width Checkbox.
6. You can export both with cell formatting and with column widths and row heights by checking both To Excel File Checkboxes

Print/Export Data (Close Excel File)

1. Click this button to close out of Excel Export mode and return to normal mode

Print/Export Data (To Clipboard)

1. Click this button to copy the entire spreadsheet into the clipboard. You may then paste it to any other application.
2. The normal Excel Right-Click Short Cut Menus become available to you in Excel Export mode so you may perform many of the normal Excel functions on the temporary file while in Excel Export mode. However, it is best to perform major edits to the file after you save it in as permanent Excel file.

Print/Export Data (Print)

1. Click this button to activate the Excel Print Preview dialog box.
2. This is the only instance in CleanOpsStaff where Excel 2007 and Excel 2003 behavior differently
3. In Excel 2007 because CleanOpsStaff must communication with the Printer Driver, **the first time you click on the Print Button, you will get the Print Preview Screen but without the command buttons. You will need to press the ESC button and then click the Print Button again.** From this point on in this session, you will only need to click the Print Button once

Print/Export Data (Report Title)

1. You may edit this input box to change the title of your report header. The default title will be the text you included in the Configuration Tool for your Organization Name

Print/Export Data (Report Subtitle)

1. You may edit this input box to change the subtitle of your report header. The default subtitle will be the text you included in the Configuration Tool for your Department Name

Help on the Records Navigator

ABOUT THE RECORDS NAVIGATOR

The Records Navigator is used to move between records and to select, sort, and filter records. It is also used in conjunction with the QEntry when the QEntry is in its Short Mode. First, click on the gray edge of Records Navigator or inside one of the white textboxes to give the Records Navigator focus. Then move and pause the mouse pointer over each button, textbox and checkbox to read the ScreenTip. The ScreenTip will give you a brief description of the object and brief help on what function the object performs. This Help text you are currently reading will not repeat some of information on the Records Navigator objects that can be found by pausing the mouse over the object.

FOLD/UNFOLD THE RECORDS NAVIGATOR

If you need more clear space in the upper right of the screen for other tools. You can collapse the Record Navigator toolbox by clicking inside of the second and fifth textbox (gray textboxes). This will cause the toolbox to fold and unfold.

SELECTING RECORDS

You may select records, as you normally would in Excel using the left mouse button drag to select process by highlighting the rows of interest in one or more columns by simply holding the left mouse button and dragging or use any of the other Excel range selection methods. BECAUSE MOST CELLS HAVE DROP DOWN LIST, IT IS BEST FOLLOW THE BELOW STEPS:

1. Click away from the first row of the desired range
2. Move to the desired first row until you get the big white cross (DO NOT DRAG WHEN YOU SEE THE HAND WITH THE POINTING FINGER)

3. Click and hold the left mouse button and drag to the desired last row and release the mouse button

Start, End, Sel Rows

You may use the Start, End, and Sel Rows buttons to select a range of records. By (1) clicking in a cell in the starting row and then click the Start button; (2) click inside of the cell of the last row desired in the range and click the End button; and then (3) then click the Select Row button. Note the selected range will be indicated in the Selected Range box. You may now perform functions on the selected ranges such as generate reports and paste data from the QEntry toolbox and get the records into the Qticket for quick summary calculation.

Sel All

You may select all records by clicking the Select All button. The column containing the insertion point will be highlighted. You may now perform functions on the selected ranges such as generate reports and paste data from the QEntry toolbox.

Column Filter (Select on Cell Content)

1. Click on the data item in the cell you would like to select on
2. Click the Column Filter Button.
3. Click the Select on Cell Content Button in the Dropdown tool
4. All records matching the data item you clicked on in step 1 will be displayed while all other records will be hidden
3. The little filter icon will appear in the lower right of the column heading to indicate that the column is filtered

Column Filter (Exclude on Cell Content)

1. Click on the data item in the cell you would like to exclude
2. Click the Column Filter Button.
3. Click the Exclude on Cell Content Button in the Dropdown tool
4. All records matching the data item you clicked on in step 1 will be hidden while all other records will be displayed
3. The little filter icon will appear in the lower right of the column heading to indicate that the column is filtered

Column Filter (Un-Filter Column)

1. Click inside the column in which you want to remove the filter
2. Click Un-Filter Column Button on the Records navigator or click Column Filter Button then click Un-Filter Button in drop down tool
3. The little filter icon in the lower right of the column heading will disappear to indicate that the column is not filtered

NOTE: The Column Filter feature can be performed on as many columns at a time as you wish allowing you great flexibility in selecting sub-sets of your inventory to work with. For example, you can select all classrooms in the Main building with hard floors, on the second floor with cleaning Level -3 by independently applying the Column Filter to the involved columns.

Ins/Del Row

1. Click this button to activate the Insert/Delete Row toolbox
2. The Current Row Infobox in the Insert/Delete Row toolbox the indicates the current location of the insertion point
3. The selected Rang Infobox in the Insert/Delete Row toolbox indicates the row currently selected
4. The Insert and Delete Confirmation Prompt checkboxes turns on or off the confirmation prompt associated with the Insert and delete key
5. NOTE: You cannot insert or delete while records are filtered
6. To insert or delete row(s) select the desired row or rows and then click the Insert or Delete button.
7. Click Yes if the confirmation prompt checkbox is checked

Show All

1. Click Show All Button on the Records navigator or click Column Filter Button then click Show All Button in drop down tool
2. All filters will be removed and all records will be displayed
3. The little filter in the lower right of all column headings will disappear to indicate that no columns are filtered

Sort-a (sort in ascending order)

1. Click inside the column you want to sort by
2. Click the Sort-a Button
3. The records will be sorted in ascending order by the column clicked on in step 1

Sort-d (sort in descending order)

1. Click inside the column you want to sort by
2. Click the Sort-d Button
3. The records will be sorted in descending order by the column clicked on in step 1

NOTE: To sort the records back to their default order click inside the 'Default Row Seq' column and click the 'Sort-d' button.

UP+ (move and scroll up one record)

1. Move to the previous record and scroll the screen so that the record is the top recorded displayed
2. This is different from the action of the Previous record Button since the screen does not scroll with the Previous Record button

DN+ (move and scroll down one record)

1. Move to the next record and scroll the screen so that the record is the top recorded displayed
2. This is different from the action of the Next record Button since the screen does not scroll with the Next Record button

Go to specific row/Record

1. Enter a row/record number in the current row box (first textbox on the Records Navigator)
2. Click the 'Go To Cell' button on the MiniToolBox
3. The Blue Selected Record Indicator will go to the row/record you entered in step 1

Keypad

Click this button to activate/deactivate the MiniKeypad while entering Building, Floor, Room, CSF or Number of Fixture/Items data. The MiniKeypad will allow you to enter numeric data using only your mouse and type in alpha data from the keyboard and paste the data to a worksheet cell. It also serves as a calculator to assist you in converting space dimensions to square feet.

The KeyPad is another tool intended to help with data integrity. It can be used as a calculator and as a mini data input tool.

1. You can enter numeric data using your mouse and paste it into a cell
2. By Checking the Capture Check Box then selecting a cell, you can capture the data from that cell then uncheck the Capture Box move the another cell and click the Paste Button to paste the data into the second cell

KeyPad Advancing After Paste

1. Check the Down Checkbox to have the insertion point advance down to the next row after each paste
2. Check the Right Checkbox to have the insertion point advance right to the next column after each paste

Help on Using Macro Staffing and Inventory Main Data Worksheet

This is the worksheet you will enter or import your inventory data. This worksheet will compute your Macro Staffing and make other calculations as you enter the inventory data. Summarize calculations are made by CleanOpsStaff and displayed in the top summary row of the worksheet.

ENTER DATA

1. Enter the Building Name/Number, Floor Name/Number, Room Name/Number, Cleanable Square Feet, and Flex Field (Optional)
2. Select Standard or Local Space Category from the dropdown list
3. Select the desired cleaning Level from the dropdown list
4. All other elements will be calculated by *CleanOpsStaff*. You may move the mouse pointer to any column heading until the pointer turn into a hand then click to see help on all the column data.

NOTE 1: It does not matter which order you enter the data

NOTE 2: You may use the 'Update Lists button', 'Keypad button' and the 'QEntry Button' on the 'MiniToolBox' to assist you with your data inputs. Click the 'Help Button' on the MiniToolbox to learn more about 'QEntry' and the 'Auto Dropdown Features'. QEntry is an advance data entry and data navigation system that can be used to make data entry easier and more accurate. The Keypad can be used to perform quick calculation using the mouse and to quickly capture data from one cell and copy it to many cells in a column.

NOTE 3: Use the 'F2' key to edit data you have already entered into a cell to avoid having to re-type the entire cell content. You can also right-click and select 'Edit Current Cell' from the shortcut menu.

Number of Spaces and Total Cleanable Square Feet (CSF)

This cell indicates the total number of spaces in the inventory and the Total Cleanable Square Feet of these spaces. If there any filters applied then these numbers indicate only the unfiltered records (record that are displayed and not hidden).

Flex Field

The Flex Field column is provided for informational purposes only and not used in any of the *CleanOpsStaff* calculations. You may use it to track things such as number of fixtures in restrooms, number of light fixtures in classrooms, the actual room type as referred to by your institution, or the Maintenance Zone the building is in.

You define the Flex Field Name and Type in the Configuration Form. The heading denotes the totals of the number in the column if Flex Field has been defined in the Configuration Form as a Number Type. The heading denotes the count of entries in the column if Flex Field has been defined in the Configuration Form as a Text Type.

Total Base Time

This cell indicates the total time required to clean the selected spaces performing the activities in the matrix for the space categories. This is not to be confused with the 'Minute To Clean (Daily Set Aside time)'. The Minutes to clean or Daily Set Aside time is the time that must be set aside each day based on the frequency certain activities are to be performed.

The Daily Set Aside time is basically a daily average used to compute required FTEs. The Base Time is the base time required to clean a certain space based on the size of the space and the activities to be performed in the space while the Daily Set Aside time simply a working number use to help compute the total FTE requirement.

For example, an office space of 1,200 CSF might require 60 minutes to clean (Base Time). If the office is to be cleaned each day then one must set aside 60 minutes per day. However, if the office is to be cleaned only once a week or 52 times per year then you must set aside 12.48 minutes (minutes to clean) per day $[(52 \text{ day per year}) \times (60 \text{ minutes per day})] / (250 \text{ work day per year})$.

Work Type Mode and Time Mode

This cell indicates whether *CleanOpsStaff* is calculating for Projects, Routine, or Both (Projects and Routine) activities. The cell also indicates whether *CleanOpsStaff* is displaying time in hours or minutes. The background color of this cell changes when you use the 'Work Mode Button' to switch between the three work type modes.

Time Weighted Average/Space Weighted Average Cleaning Level.

The top number is the Space Weighted Average (SWA) Cleaning Level = $\text{Sum} [(CSF) \text{ times } (Level)]$ divided by (Total CSF). This number is a measure of the cleaning level weighted by the cleanable square feet of the spaces.

The bottom number is Time Weighted Average Cleaning (TWA) Level = $\text{Sum} [(Time \text{ per Day to Clean}) \text{ times } (Level)]$ divided by (Total Time). This number is a measure of the cleaning level weighted by the time it takes to clean the spaces.

Average Cleanable Square Feet Per FTE.

$\text{Avg. CSF/FTE} = (\text{Total CSF})$ divided by (Total FTEs). This cell indicates the average CSF per custodian. This measure can be used to compare your program workload with other cleaning organizations.

Minutes To Clean (Daily Set Aside of Time) for Cleaning

Total Minutes or Hours per day to set aside for Projects, Routine, or both (Projects and Routine) activities depending on the Work Type Mode and the Time Mode. This measure is used to compute FTEs. Use Work Type Mode and the Time Mode buttons to change mode.

Background color of this heading column will change when you change Time Mode. The Work Type Mode button allows you to choose among Projects, Routine or Both. The Time Mode button allows you to switch between displaying time in minutes or hours.

Total FTEs

Total FTE per day for Projects or Routine, or both (Projects and Routine) activities depending on the Work Type Mode. Use 'Work Mode Button' to change mode. Background color of this heading will change when you change Work Type Mode.

Total Number of Spaces

Indicates the total number of spaces in the inventory. This number will depend on whether you have filtered the data or not. If there are no filters applied then this number represents the total number of spaces in the inventory. If one or more filter is applied then this number represents the number of unfiltered records.

Help on Macro Staffing and Inventory Column Headings

Row (*CleanOpsStaff* provided): Sequence record number.

Building Name/Number (User enters): Enter a number or name for the building.

Floor Name/Number (User enters): Enter a number or name for floor.

Space Name/Number (User enters): Enter a number or name for room or space.

Cleanable SF (CSF) (User enters): Enter a number of cleanable square feet for the room or space.

Flex Field (User enters -optional): Enter a number or text. This is an optional entry that you can use to track such things as number of fixtures in restrooms or number of light fixtures in a room or space. This is not used by *CleanOpsStaff* in any calculation and can be left blank.

Base Minutes or Base Hours to Clean (*CleanOpsStaff* calculates): The time required to perform the specified activities in the space. The 'Time Mode' key switches between minutes and hours.

Standard Space Category or Local Custom Space Category (User selects): You will select one of the standard space categories or local custom categories from the drop down list.

APPA Cleaning Level (User selects): This is the desired cleaning level. All calculations will be based on the selected Cleaning level.

CSF Per FTE (*CleanOpsStaff* calculates): This is the calculated number of cleanable square feet assigned to each FTE based on the size and category of the space and the level of cleaning selected.

Mins Per Day/Hrs Per Day (*CleanOpsStaff* calculates): The amount of time that must be set aside per day to clean the space based on the size, space category, and desired cleaning level. The heading switches to reflect the Time Mode and the Work Mode and changes color when the Time Mode is changed.

FTEs (*CleanOpsStaff* calculates): The number of FTEs required to clean the space at the desired cleaning level based on the number of productive minutes per day. The default is 420 minutes per day (7 hrs) per day. You can change the number of minutes per day to suit your local conditions from within the Configuration dialog box.

Default Row Seq (*CleanOpsStaff* provides): This is the default order for all records. You can use the Sort-a and Sort-b buttons on various toolboxes to sort the records. You can sort on the Default Row Seq column to put the records back in the default order. You may also use the Set Default Record Seq button to make the current record order the default order.

Help on QEntry

QEntry is a data entry and data-handling tool designed to

1. Ease data entry
2. Improve data integrity
3. Provide for an efficient way to filter your inventory data
4. Provide for an efficient way to find records in your inventory data

You may click on the gray area of QEntry with the mouse and pause over its Buttons, Input boxes, and Checkboxes to read the screentip to learn what the elements will do. You can expand the QEntry by dragging it to the very top of the screen and dropping it then moving the mouse over any element – this will also hide the Records Navigator and the MiniToolBox. You may toggle between collapse and expanded mode by clicking in any gray area to the left of any checkbox at the top of QEntry. The collapse and expand is helpful to allow you good visibility of your data.

How to Use

Use as stand alone data entry tool to improve data integrity or collapse it and use in conjunction with the Record navigator. You can enter one or all of the six main input fields into QEntry and paste them into the worksheet. Only the active input fields are acted upon. The input fields are made active by checking their corresponding check box above and to the right of the field.

Steps to Enter and Paste Data Using QEntry

1. Click inside the desired row in the worksheet
2. Click Check All Button to make all input fields active
3. Enter data in all six fields. Use dropdown arrow if available and desired
4. Click Paste Button
5. Observe the Paste Confirm tool to ensure you want to paste
6. Click Yes Button to paste or click No Button to cancel Paste.

Note: You may uncheck the Paste Checkbox if you do not want the Prompt Confirm Tool to prompt you. The Prompt Confirm tool is intended to improve data integrity. However, you can turn it off to speed up your work.

Steps to Copy the Six Input Field from the Worksheet

1. Click inside the desired row in the worksheet
2. Click Check All Button to make all input fields active
3. Click the Copy button and observe the six input field now contain the same data as the select worksheet row.

Partial Paste and Partial Copy

1. Perform all the steps in the above two instruction series, however, only check the checkboxes of the input field you wish to be active.
2. During a copy only the Input Fields with their Checkbox checked will be changed - un-checked Input Fields will remain unchanged
3. During a paste only the Input Fields with their Checkbox checked will be pasted into the worksheet - un-checked Input Fields not be pasted

Pasting into Multiple Rows at Once

1. Perform all the steps in the above Paste instruction series, however, before clicking the Paste Button, select multiple rows.

Note: Can select multiple rows in the same manner you select multiple rows in excel. It does not matter how many columns you include in your selection - the Paste operation is only interested in rows of the range you select.

Pasting and Incrementing the Next Row Value

1. Select a cell directly below a cell that already contain a value (this will be referred to as the starting value)
2. Enter a plus sign and a number in the QEntry Input Box (example: +1, +2 or +5)
3. Select a range of rows below the cell with the starting value in it
4. Click Paste and observed the selected cells are filled with values that have been incremented by the number in the QEntry input box

NOTE 1: This is useful when entering data for room on a floor that is incremented by even or odd numbers (Example 101,103,105...) or incremented alphabetically (Example: 100A, 100B, 100...).

NOTE 2: If the last character of the starting value is a number then the paste operation will add the increment number to each row (Example: 100, 101, 102, 103). If the last character of the starting value is a letter then the paste operation will add the increment number to each row (Example: 100A, 101B, 102C, 103D). When the Increment reaches the letter "Z" or "z", the incrementing will start over with the letter "A" or "a" (Example: 101A, 101B...101Y,101Z,101A).

Steps to Find Records

1. Check the Checkbox of the Input Field(s) you want to use as search criteria.
2. Enter the search criteria in the Input Field(s)
3. Click the First Record Button if you want to start your search from the first record
4. Click the Find button and observe the Blue Record Selection Indicator move to the next record matching the criteria
5. Click Find again until you get a message indicating there are no more records matching the criteria

Steps to Filter Records

1. Check the Checkbox of the Input Field(s) you want to use as a filter criteria.
2. Enter the filter criteria in the Input Field(s)
3. Click the Apply Filter Button and observe that only record matching the criteria are displayed - all other records have been filtered out of the worksheet display

Steps to Remove Filter from Column(s)

1. Check the Checkbox of the Input Field(s) you want to to remove the filter from (actually from its corresponding worksheet column).
2. Click the Remove Filter Button and observe the corresponding column is no longer filtered

Note: The small filter icon at the lower right of the column heading indicates that the column is filtered

Remove Filter all Filters at Once

1. Click the Show All Button or Click the Check All Button and then click the Remove Filter Button

Help on Clean Staff QTicket

Clean Staff QTicket provides you a quick method to capture and print the time to clean and FTE requirement for a collection of spaces in your inventory. You can get one or more records from your inventory worksheet or from the Staff Calculator into QTicket and it will capture each record data as well as compute the following data for the collection:

=====

Total CSF
Number of Spaces
Average Cleaning Level
Total CSF-per-fte
Total Minutes To Clean per day
Total FTE
Total Minutes Base Time

This is handy for those instances when you are requested to perform a one-time special cleaning of a number of spaces and you want to quickly compute the time and FTE requirements

Get Records (s)

1. Select one or more records
2. Click Get Record(s) Button
3. Observe the record (s) data is captured into QTicket and a summary section appears at the bottom of the QTicket textbox giving you summary information about the collection of records

NOTE: The records you select do not need to be Contiguous. You may use the CTRL key to select non-contiguous records from different areas of the inventory worksheet. You may also send records to the Qticket from the Staff Calculator for spaces that are not already in your inventory worksheet.

Clear

1. Click the Clear Button to clean the content of the QTicket textbox. This action only impacts the QTicket textbox and has no impact on your inventory data

+ (Make QTicket Taller)

1. Click the Plus Sign Button to make the QTicket textbox taller

- (Make QTicket Shorter)

1. Click the Minus Sign Button to make the QTicket textbox shorter

NOTE: You can also adjust the height and width of the QTicket textbox by clicking on the light blue bars at the upper left corner of the box. The horizontal bar at the very top of the white space to the left is used to adjust the height of the text box. The vertical bar on the left of the white space is used to adjust the width of the text box.

Recalculate

1. You can edit the CSF or Cleaning Level for any space within the QTicket textbox as long as you do not disrupt the rest of the data and layout within the textbox
2. After making CSF or Cleaning Level edits, click the Recalculate Button to recalculate the summary section of QTicket

Switch View

Use this button to switch to a tab-separated format so that when you paste the content into an Excel spreadsheet, the data will paste as a table of rows and columns. You can click on the light blue vertical bar at the upper left of the textbox white space to adjust the width of the textbox in order to see the tab-separated view better. To switch back to the list view, click this button again.

New Excel Spreadsheet

Use this button to open a new spreadsheet to use for pasting QTicket content into. If the new spreadsheet does not open in a maximized state, you will need to click on it in the Windows Task Bar at the bottom of the screen.

Time Mode

1. Click the Time Mode Button to toggle between displaying time in minutes and hours in the QTicket textbox

2. Observe the word 'Minutes' in the below text that is at the top and bottom of the QTicket changes to 'Hours' and back to 'Minutes'

MACRO STAFFING (Projects in Minutes)

Work Mode

1. You may at times only be interested in the Routine work, and then at other times only interested in the Projects, and then yet at other times interested in both Routine and Project work combined
2. Click the Work Mode Button to switch among these three different work modes
3. Observe the word 'Projects' the below text that is at the top and bottom of the QTicket changes to 'Routine' and then to 'Both' and back to 'Projects'
4. Also observe the changes in the inventory worksheet

MACRO STAFFING (Projects in Minutes)

Capturing and Printing QTicket Textbox

1. You may use the 'Sel All', 'To Clipboard', 'Word', 'PowerPoint', and 'Notepad' Buttons as appropriate to capture the QTicket textbox and print it or save it.
2. Click the Help Button on the Hide/Show MiniTool in the upper right of the screen to learn more about use of these capture, save and print buttons.

Help on Quick Staff Calculator (QStaff)

The Staff Calculator (QStaff) provides you a quick method to calculate FTEs, Cleaning level, CSF/FTE and Total CSF variables. Given some of the variables, the QStaff will calculate the unknown variables. QStaff is a tool intended to allow you to make quick calculations about individual spaces in your inventory or about spaces not in your inventory without having to alter data in the worksheet. For example if you knew the cleaning level you want to achieve and the CSF of the space, QStaff can compute the FTEs and CSF/FTE. QStaff also has record search features to allow you to quickly find spaces in your inventory.

QStaff works in conjunction with QTicket. You can 'Add' the content of QStaff to QTicket so that QTicket can provide summary calculation for multiple spaces added to Qticket from QStaff without affecting the data in your inventory.

QStaff also give you quick access to the 33 APPA standard categories and the 40 local categories by allowing you to simply select them from a dropdown list.

The buttons for QStaff are described below:

Cell Filter, Un-Filter, Show All Help, Main Menu, Sort-a, Sort-s, and Up+ perform the same functions as they do from the Records Navigator. Click Help on the Records Navigator to get help on these buttons.

Type Button

1. This Button is a companion to the 'Type Input Box' to its right.
2. Click the Type Button to clear the entry from the 'Type Input Box'

Type Input Box

1. Click the dropdown arrow of the Type Input Box to select the space category you are interested in
2. QStaff will default to Level 2 and compute the FTEs and CSF/FTE for the base CSF of the selected space category

CSF Button

1. This Button is a companion to the 'CSF Input Box' to its right.
2. Click the CSF Button to clear the entry from the 'CSF Input Box'

CSF Input Box

1. Contains the CSF calculation for the selected space category, Cleaning Level and FTEs
2. You may enter a different CSF in this input box, clear the FTEs Input Box or the CSF/FTE Input Box to re-compute whichever Input Box you blanked

FTE Button

1. This Button is a companion to the 'FTE Input Box' to its right.
 2. Click the FTE Button to clear the entry from the 'FTE Input Box'
- FTE Input Box
1. Contains the FTEs calculation for the selected space category, Cleaning Level and CSF
 2. You may enter a different FTE in this input box, clear the CSF/FTE Input Box or the CSF Input Box to re-compute whichever Input Box you blanked

CSF/FTE Button

1. This Button is a companion to the 'CSF/FTE Input Box' to its right.
2. Click the CSF/FTE Button to clear the entry from the 'CSF/FTE Input Box'

CSF/FTE Input Box

1. Contains the CSF/FTE calculation for the selected space category, Cleaning Level and CSF
2. You may enter a different CSF/FTE in this input box, clear the FTEs Input Box or the CSF Input Box to re-compute whichever Input Box you blanked

Base Button

1. This Button is a companion to the 'Base Text Box' to its right.
 2. Click the Base Button to clean the entry from the 'Base Text Box'
- Base Textbox
1. Contains the Base Time to clean calculation for the selected space category, Cleaning Level and CSF
 2. This is not an Input Box. Any input you make to this box will have no impact on any calculations

Clear

1. Click this button to clear all the Input Boxes

Compute

1. Click this button to compute the value for a blank Input box
2. For example to compute the number of FTEs needed and the base time to clean a 10,000 CSF classroom with Hardwood floors you would do the following:
 - a. Click the Clear Button to clear all Input Boxes
 - b. Use dropdown arrow in Type Input Box to select Classroom with hard wood floors
 - c. Click the FTE Button to clear the FTE Input Box
 - c. Enter 10000 into the CSF Input Box
 - d. Click the Compute Button
 - e. Observe it take .59 (.6) FTEs and 6,094 base minutes to perform the Routine and Projects activities for this space

Work Mode

1. Click this button to switch among the three work modes which are (Both); (Routine); and (Projects)
 2. Observe the Title bar at the very top of QStaff and note it reads 'Staff Calculation (MACRO STAFFING (Both in Minutes))'
 3. Click this button and observe the word 'Both' changes to 'Routine', then to 'Projects' and back to 'Both'
 4. Also observe that FTEs and Base Input Boxes change.
 5. Using the example above for the Compute Button instruction
 - a. Click to change to 'Routine in Minutes' produces .48 FTEs and 298 Base minutes to clean
 - b. Click to change to 'Projects in Minutes' produces .11 FTEs and 5,795 minute base minutes to clean
- NOTE: Projects activities require more base minutes to clean fewer FTEs than Routine activities because Projects activities are performed less frequently than Routine Activities

Time Mode

1. Click this button to switch between displaying time in minutes and hours.
2. Observe the word 'Minutes' change to 'Hours' and back to 'Minutes' in the QStaff Title bar as you click the Time Mode button
3. Observe the Base Time Textbox

Paste Confirm Checkbox (P)

1. This is the checkbox with the letter 'P' to the right of it
2. Uncheck this box if you do not wish to confirm your Paste operations from QStaff

Paste Blanks Checkbox (B)

1. This is the checkbox with the letter 'B' to the right of it
2. Check this checkbox to allow pasting blanks into the worksheet from QStaff. The default is that blanks in the QStaff Input Boxes are not pasted during the paste operation

Advance to Next Row Checkbox (A)

1. This is the checkbox with the letter 'A' to the right of it
2. Click this button to allow QStaff to advance to the next row in the worksheet after each Paste

Paste

1. Click this button to paste the data from QStaff into the Inventory worksheet. If the Paste Confirm Checkbox is checked, you will be prompted to confirm the paste. Paste Confirm Checkbox is checked by default

3. Only Space Type (Category), CSF, and Cleaning Level will be pasted into the Inventory worksheet
4. If the Building Name field is not blank in the worksheet, the rest of the worksheet field will be computed by the worksheet

Green MiniCalculator Bar

1. Click this green bar to activate the MiniCalculator.
2. The MiniCalculator allows you to enter data into QStaff using the mouse and allows you to perform math functions such as converting room measurements to square feet
3. To use the MiniCalculator do the following:
 - a. Click the Green bar for the Input Box of choice
 - b. Enter data directly into the MiniCalculator Input Box or click the Keypad
 - c. Click the Enter Button to paste the MiniCalculator Input box into the Selected QStaff Input Box
 - d. Check the Cycle Checkbox on the MiniCalculator to allow cycling through the QStaff Input Box after each click of the MiniCalculator Enter Button
 - e. Click the Close button to close MiniCalculator
 - f. Check the MiniCalculator Capture Checkbox to capture the QStaff Input Box as MiniCalculator cycles through the QStaff Input Boxes

Add

1. Click this button to add the content of QStaff to QTicket
2. For example if you want to know the FTEs, CSF/FTE, Base Time to Clean and other information about a 20,000 CSF Laboratory without hazardous waste and an 30,000 Classroom with Carpet, you would do the following
 - a. In QStaff select Laboratory without hazardous waste and compute for 20,000 CSF as described above
 - b. Click the Add Button and observe QTicket become activated containing the calculation for the space
 - c. Now do steps (a) and (b) for the classroom
 - d. Observe that QTicket now contains calculation for both space as well as summary calculation at the bottom of the Qticket textbox
 - e. You can now export the results from QTicket to other applications on your computer

Navigating the Inventory Worksheet from QStaff

1. QStaff has a Mini-Records Navigator at the bottom that work the same as the records Navigator works elsewhere in *CleanOpsStaff*

Finding Inventory Worksheet Records From QStaff

1. You can use QStaff find feature to locate Building and Space name/number
 - a. Enter or select Building name/number into the Bldg Input Box
 - b. Click Find Bldg Button to find first record matching the Bldg Input Box
 - c. Press Bldg Next Button to find the next record matching the Bldg Input Box
 - d. Perform steps (a) through (c) for the Find Space Button to find a space name/number
 - e. Click the Find Both Button to find the records matching both the BLDG and Space Input Boxes

Help on Service Levels

This is the Service Level table from the APPA Staffing Guidelines Figure 1, page 4. The last three columns (Level C2, Routine Minute To Clean, and Project Minutes To Clean) have been added by *CleanOpsStaff*.

Level C2

Level C2 is a custom cleaning level that you can define in the Standard Space Category worksheet to match your local requirements. It allows you to define frequencies (including 'N' for Never) different from the frequencies in the standard five cleaning level and/or exclude selected cleaning activities from all six cleaning levels (such as exclude emptying ash trays)

Routine Minutes To Clean

Routine Minutes To Clean is the time (Base Time) required to perform all the Routine Activities associated with the category matrix.

Project Minutes To Clean

Project Minutes To Clean is the time (Base Time) required to perform all the Project Activities associated with the category matrix.

Note: This Minutes To Clean Base Time is not to be confused with the number of minutes that must be set aside each day based on the frequency the activities will be performed. The activities are to be performed daily then the Minutes to set aside daily would equal the Minute to Clean Base Time . If the activities are to be performed once per month then the Minutes to set aside daily would equal the 1/12 of the Minute to Clean Base Time

CSF per FTE

The number under the Level columns is the calculated Cleanable Square Feet that can be assigned to each FTE based on the frequency the activity is performed under each level.

Note: The numbers in red have been added by *CleanOpsStaff* in keeping with APPA recommendation that for health and safety reasons certain space categories should not be cleaned below certain cleaning levels

Local Space Categories

The last 40 rows are for the Local Space Categories you are able to make using the Local Space Category Maker

Main Menu

Click to go to main menu. You can also use CTRL-SHIFT-M key combination from any worksheet cell to go to the Main Menu.

Time Mode

You can view the times in minutes or hours by clicking the Time Mode Button

Standard Categories Navigator/To Standard Categories

1. Use these two buttons together with clicking on the standard category name in the worksheet to switch between Standard Services Levels worksheet and the individual Standard Category Matrix
2. Click Standard Categories Navigator Button
3. The Standard Categories Navigator will appear on the left of the screen
4. If the Standard Categories Navigator is empty then click the Standard Categories Button
5. You may scroll through the 33 Standard Category matrices by dragging the mouse through the name in the Standard Categories Navigator

6. The return the Services Level worksheet, click the Staff Service Levels Button at the bottom of the Standard Categories Navigator

Easy Switching Between Service Level and Matrix

1. Click the Standard Category Name in the worksheet
 2. Click the To Standard Categories Button in the Standard Services Level MiniToolBox
 3. To return click the Staffing Services Levels button on the Standard Space Categories MiniToolBox
- Note: the two buttons are positioned so you do not have to move the pointer to switch back and forth

Help on Standard Space Categories

This is one of 33 Standard Space Category Matrices worksheets from the APPA Staffing Guidelines. The first column is the cleaning activity and the Base Time column is the number of minutes it takes to perform the activity for a space with the Base CSF. The number under the Level Columns is the number of minutes that must be set aside each day to perform the activity at the frequency listed in the row above.

Defining Level C2

This is a level added by CleanOpsStaff to allow you to define your own level by changing the frequency (including 'N' for Never) at which activities are performed to fit your local requirements

1. Click on the cyan cell containing the frequency for Level C2
2. Select a new frequency from the drop down list
3. Now in the Data and Inventory worksheet you can select your customized cleaning level

Note: If there is an activity you do not perform you can select "N" frequency for Never

Making Level C2 Like a Standard Level

1. Click the Set Level C2 Button
2. Click one of the 5 Levels Buttons and observe the change in the Level C2 column. The Default button will set to Level 2
3. Click the Close button when finished
4. Now re-define your Level C2 by using the Defining Level C2 instruction above

Note: The above action of defining Level C2 has no impact on the other five standard levels.

Including/Excluding Activities from Standard Levels

You may find that there are activities in the standard Matrices that your custodial organization does not perform such as re-lamping or empty ashtrays. You can exclude as follows:

1. Click inside the cyan cell containing the frequency for the activity you wish to exclude
2. Click the Exclude Selected Button on the MiniToolbox
3. Observe the minutes for the selected activity goes to zero for all cleaning levels. Note that this action excludes the activity for all Levels. If you wish to include the activity, click the Include Selected button

Numbers in Red Hashed Cells

These numbers have been added by CleanOpsStaff in keeping with APPA Staffing Guidelines recommendation that certain spaces not be cleaned below certain levels due to health and safety reasons

Save Custom Standard Categories File

Click this button to save your Custom Standard Categories to disk. You can have as many different Custom Standard Categories file as you wish. You may have different site that have different activities and frequencies or you may need to perform several 'what-if' drills for budget purposes. To perform "what if" analysis you can load different Custom Standard Categories File into memory (one at a time) to observe the impact on the CleanOpsStaff calculations.

Load Custom Standard Categories File

Click this button to load your Custom Standard Categories from disk.

Main Menu

Go to main menu. You can also use CTRL-SHIFT-M key combination from any worksheet cell to go to the Main Menu.

Frequency Codes

D = Daily
A/D = Alternate days
W = Weekly
M = Monthly
Q = Quarterly
S/A = Simi-Annually (Twice per Year)
A = annually (once per year)
D/A= Relamp code
A/W=Alternate week
TD= Twice per day
TW= Twice per week
TM = Twice per month
3M= Three times per month

Help on Local Space Category

This tool allows you to build 40 local space categories from or by select a 'Make Like' standard category and then modified the standard category to meet your needs.

Navigating the Local Categories

1. Use the Prev, Next, 1st, 6th, and Last Button to navigator between the 40 Local Space Categories.
Note: The active Local Category will always be at the left of the screen and it text will be blue.

Activating the Local Category Maker

1. Click the Local Category Maker Button and observe the Local Category Maker tool position itself aligned to the right edge of the Local Category Navigator. You can move and pin the Maker if you wish.
2. You can still use the navigator to move through the 40 local categories
3. The Category Maker will only act on the active category (the blue text at the left of the screen)

About the Maker

1. In the upper part, the Maker has a category definition area made up of row and column Input Boxes for 20 cleaning activities their frequency, Adjusted Minutes, Base time and a Select checkbox
2. You will use the left scroll bar to scroll through the activities

3. In the Lower part, the Maker has twenty action buttons, two Checkboxes and eight Textbox. You can pause the mouse over these objects to see what they do.

Steps to Make a Local Category (part 1)

1. Click the Select Base Standard Category Button (lower left corner)
2. Click dropdown arrow in Standard Type Name Input Box and select a Standard Category
3. Check or uncheck the Import Routine Activities and Import Project Activities Checkboxes depending on which type of activities you want to import from the standard category
4. Click one of the Level Radio button to select the Cleaning Level frequencies you want to import from the standard category (default if level 2)
5. Click the Import in Activities Button and observe the activities now in the definition part

NOTE 1: You must base your local category on a standard category even if you do not intend to use any of the activities from the standard category you base your local category on. To do this you would use the 'Import Name Only' button from the Standard Space Category Selection input toolbox.

Customizing the Local Category

1. To select a different frequency for any activity, click the dropdown arrow for its corresponding frequency and select a different frequency
2. To remove an activity from the list, click its Select Checkbox and click the Delete Checked Row(s) Button
3. To make an activity Routine, click its Select Checkbox and click the Make Checked Row(s) Routine Button
4. To make an activity a Projects activity, click its Select Checkbox and click the Make Checked Row(s) Projects Button
5. To remove all the Projects activities, Click the Remove Projects Activities Button
6. To remove all the Routine activities, Click the Remove Routine Activities Button
7. To insert a row, check the Select box of the activity you want the new row to be above and check the Insert Above Checked Row Button
8. To clear a row, check its Select Box and click the Clear Checked Row Button

Writing the Maker Definition to the Active Category

1. With your desired Local Category selected (blue text and in left of screen), click the Write to Worksheet button
2. Click yes to confirm
3. Observe that the Maker definition data have been pasted into the active Category
4. You can now close the Maker if you wish since you can read the active Category back into the Maker by clicking the Read from Worksheet Button

Mixing Activities from Different Standard Categories

1. By default the Maker allows you to only select activities from the Standard Category you select as the base
2. To be able to select from all 33 standard categories, click the Clear Form Button
3. Check the Select Activities from all Space Types Checkbox
4. Now select activities one at a time using the dropdown arrow in the Activity Input Boxes or Select a Base Standard Category and then follow the same edit techniques described above

Changing the Base CSF

1. The 33 Standard Categories in the APPA standard guidelines are based on a Base Cleanable Square feet. You can base your local category on a different Base CSF by clicking the Base CSF Button
2. Click Yes to confirm
3. Enter a new base CSF and click OK
4. Observe the Adjusted Minutes and Base time are adjusted based on the new Base CSF

Locking the Base CSF when Import Standard Category

1. When you import a Standard Category, the Base CSF from the APPA guidelines is imported along with it
2. To import a Standard Category and force the number to adjust to Base CSF that you enter, check the Base CSK Checkbox
3. Enter your desired Base CSF
4. With the Base CSF Checkbox checked, all imports and activity selection data will be adjusted based on the Base CSF you entered

Saving a Local Category File

1. You may want to have several sets of locally defined Categories that you can load for different sites or different conditions or for maybe 'what if' drills
2. Click the Save Local Category File on the navigator or in the MiniToolBox
3. Click Yes, if you want to overwrite an existing file
4. Click No if you do not wish to overwrite the existing file
5. Click Yes to save under a different name than the one already in memory
6. Click Save Immediately to see the Local Category Files already saved in the current folder
7. Clear the file name input box and enter a name without any extensions
8. The file will be save with '*HECSLoc.xls' as an extension.

Loading a Local Category File

1. Click the Load Local Category File on the navigator or in the MiniToolBox
2. Click the desired file to select it
3. Click OK

Help On Report Generator

The report Generator tool is used to generate the various reports from the APPA Staffing Guidelines.

These five standard reports and the three Audit Reports will provide most of the information you need to manage your cleaning operations and staffing. The reports are explained in detail in the APPA Custodial Staffing Guidelines. No set of standard reports can satisfy the needs of all users. However, you can easily export all CleanOpsStaff data and screen to a regular Excel spreadsheet to manipulate the data to provide any additional reports you need. You can export the standard report to Excel as a starting document for schedules, or balance Workloading or employment assignment.

Generating Reports

The report generator gives you the flexibility to run the reports against the entire inventory are against any subset of the inventory. The basic steps are as follows:

1. From the Macro Staffing and Inventory MiniToolbox, click the reports button
2. Select the rows/records you want included in the report

3. From the Reports Generator Toolbox click one of the six Report buttons
4. Once you have selected the records to include in reports, you may cycle through the different reports by clicking the corresponding report button.

MiniNavigator (move through a report)

1. Right click anywhere in the worksheet
2. Select MiniNavigator
3. Move and pin the MiniNavigator to your desired location if you wish
4. Use the movement buttons to move within the report

Note: The MiniNavigator is available in most area of *CleanOpsStaff* by right clicking inside a worksheet

Printing and Exporting Reports

You can print and export reports to excel spreadsheets (formatted and unformatted)

1. After report has been generated, click Print/Export Report Button on the MiniToolbox.
2. The Print/Export Toolbox will appear

Export to Excel Spreadsheet

1. From the Print/Export toolbox, click the To Excel File button
2. A temporary excel spreadsheet will appear containing the report data. Note the Excel Icons and the message box with bright red background in the Main Panel to remind you that you are in the Excel export mode
3. While in the Excel export mode you can copy the report to the clipboard by clicking the To Clipboard button. You can then switch to a different application including Excel and paste the clipboard to the application
4. While in the Excel export mode you can save the temporary excel spreadsheet by clicking the Save Excel File button

Macro Staffing by Level Report

[See APPA Guideline Chapter 4, page 19]

This report provides you with the FTE/Number of custodian and CSF per custodian sorted by Space category for all six cleaning levels. From this report, you can determine how many FTE it will take to achieve any one of the six cleaning levels (the five APPA standard levels and the Level C2 that you defined) [See APPA Guideline Chapter 4, page 19]

Micro Staffing by Room Report

[See APPA Guideline Chapter 5, page 29]

This report will provide you detail information on FTEs, CSF/FTE, Minutes to Clean, and Base Time by the room/space broken out by Routine and Projects work. The calculations are based on the cleaning levels entered into the Data and Inventory worksheet. [See APPA Guideline Chapter 5, page 29]

Micro Staffing by Building Report

[See APPA Guideline Chapter 5, page 29]

This feature was added in April 2011. This report provides the same information as the Micro Staffing by Room Report except the data is summarized by building instead of by space. In addition, this report also provides CSF per FTE and Number of Floors information for each building. [See APPA Guideline Chapter, page 29]

Cost of Cleaning by Levels Report

[See APPA Guideline Chapter 6, page 43]

This report will provide you with calculated labor, Supplies and capital cost of cleaning for all six cleaning level based on your inventory and the local variables you entered in the configuration tool for Average Wages, Fringe Factor, Hours per year worked, Supply cost factor and capital budget factor. [See APPA Guideline Chapter 6, page 43]

Time to Clean Report

This report will provide you very detailed information on time to perform each cleaning activity in each space/room based on the cleaning levels entered into your inventory worksheet. The information is grouped by Space Category.

Current Levels Cost Report (by Space/Room)

[See APPA Guideline Chapter 6, page 43]

This report will provide you with calculated labor, Supplies and capital cost of cleaning based on the cleaning levels entered into the Inventory worksheet and the local variables you entered in the configuration tool for Average Wages, Fringe Factor, Hours per year worked, Supply cost factor and capital budget factor by room/space. This provides the same information as the Cost of Cleaning by Levels Report, but in detail by room/space and based on the actual levels in your inventory worksheet. [See APPA Guideline Chapter 6, page 43]

Current Levels Cost Report (Building)

[See APPA Guideline Chapter 6, page 43]

This feature was added in April 2011. This report provides the same information as the Current Levels Cost Report (by Space/Room) report except the data is summarized by building instead of by space/room. In addition, this report also provides Cost per CSF, CSF per FTE, and Number of Floors information for each building. [See APPA Guideline Chapter 6, page 43]

Audit Reports

[See APPA Guideline Chapter 7, page 45]

Audit Reports will allow you to create an audit and assessment package based on the APPA Staffing Guidelines. The package consist of three reports that you will used to inspect randomly selected spaces to determine the actual cleaning level being achieve by your custodial workforce for your entire inventory or a subset of your inventory. There are eleven (11) inspection items prescribed by APPA to physically inspect. Not all eleven-inspection items apply to all space categories. However, to speed up generating the package you can check a checkbox to leave all eleven-inspection items visible in the Audit instrument even when some of them do not apply (See Load Audit Package Checkbox and Make Audit Package Checkbox). The three reports are as follows:

1. Audit Assessment Worksheet Report. This report contains the total CSF in the assessment population, Number of Spaces in assessment population, number of spaces in random sample population, CSF in sample population, and the average achieved cleaning level by category. The average achieved cleaning level is computed by *CleanOpsStaff* from scoring you enter in the Audit Instrument Report based on your physical inspection of the spaces in the random sample population
2. Audit Assessment Population Report. This report list each space in the assessment population with the spaces in the random sample highlighted and denoted by a 'Yes' in the 'In Audit Sample? (Yes or Blank)' column. The report also shows the Number of CSF, Raw score and achieved cleaning level for each space in the audit random sample based on your physical inspection results as entered in the Audit Instrument Report.

3. Audit Instrument Report. This report is the instrument you will save to disk, print, and take with you on your physical inspection. It contains a section for each space in the random sample population for you to record your inspection results

Creating the Audit Package

1. From the Report Generator Toolbox, click Audit Reports. The Make Audit Package Button will appear in a dropdown tool extension.
2. There are three Checkboxes embedded in Make Audit Package Button.
3. Click Make Audit Package Button from the drop down tool
 - 3a. to speed up the package, ensure the Make Audit Package Checkbox in the left side of the Make Audit Package Button is checked. Checking this box will leave all eleven-inspection items visible for all space categories even if they do not apply to the category -- this is fine and faster.)
 - 3b. if you want the audit package to include random spaces in accordance with the APPA Guidelines chapter 7, ensure the first checkbox on the right in the Make Audit Package Button is checked. If this checkbox is unchecked the audit package will include all the selected spaces and will not be random.
 - 3c. if you want the audit spaces and inspection sheet to be sorted by the space number, ensure the second checkbox in the right of the Make Audit Package Button is checked -- this might make it easier to conduct the audit since the inspection sheets will be in the order of the floor plan. If this checkbox is unchecked the spaces and sheets will be sorted by space category.
4. CleanOpsStaff will generate the three reports and display the Audit Random Sample box on the right of the screen
5. You may copy the text in the Audit Random Sample box to the clipboard, to NotePad, to Word, to PowerPoint or any other application to save and print for ease of future reference

NOTE: You may use the right-click short menu and select 'Audit Reports', then select 'Hide Un-Needed Inspection Items' or 'Show Un-Needed inspection Items' to hide or show all eleven-inspection items in all space categories.

Cycling through the three Audit Reports

1. The button at the lower left corner of the Audit Reports MiniToobox (Audit Report Cycle Button) is used to cycle through the three reports.
2. You should click on the button to cycle through the reports and observe the button color and caption change to indicate which report is next in the cycle
3. While in the report worksheet you can use the MiniNavigator to help you move within the report by right clicking inside any cell and selecting MiniNavigator from the short cut menu

Saving an Audit Package

You will need to save the audit package so that you can reload it after completing your physical inspection. CAUTION: If you do not save the Audit Package to disk you will not be able to exactly duplicate the sample population since the sample space are selected randomly by the computer's random number generator function.

1. Click the Save Audit Report
 - 2a. if this is the first time saving the package, click the Save As Button from the dropdown tool.
 - 2b. To save a package that you have saved already, click the Save Button and confirm that you want to overwrite the existing file
3. Browse to the folder you want to save the package to

4. To see if there are other Audit packages in the folder, click the Save button without entering a file name
 5. Enter a file name with no extensions (*CleanOpsStaff* will add the extension 'HECSAudit.xls' to help you search for the file later)
 6. After entering a file name without an extension, click the Save Button
 7. Click Yes to confirm
 8. Observe that the Audit Package File name will appear in the three audit report worksheets in the upper right corner of the worksheet under the Audit Assessment File Name cell
- Note: All three reports are stored in a single file. There is no need for you to ever open the Audit Assessment file directly. It is password protected by CleanOpsStaff.

Loading an Audit Package

After you complete your physical inspection, you will need to load the audit package back into *CleanOpsStaff* to enter the inspection scores

1. From the Report Generator Toolbox, click Audit Reports
2. Click Load Audit Package Button from the drop down tool (If you wish to speed up loading of the package check the **Load Audit Package Checkbox**. Checking this box will leave all eleven-inspection items visible for all space categories even if they do not apply to the category.)
3. Click Yes to confirm
4. The Audit Instrument Report along with the Audit Random Sample box will appear
5. The MiniNavigator will also appear to allow you to speed up moving through the Audit Instrument sections

NOTE: You may use the right-click short menu and select 'Audit Reports', then select 'Hide Un-Needed Inspection Items' or 'Show Un-Needed inspection Items' to hide or show all eleven-inspection items in all space categories.

Scoring the Audit Report

After loading the Audit Package, you can now enter the results of your physical inspection into the Audit Instrument without typing in the score. You simply click in the cell of the cleaning level you wish to assign to the Appearance Item in the audit Instrument

1. In the Audit Reports MiniToolbox, click the First Space button to bring the first audit space to the top of the report
2. Move and pin the MiniNavigator to a handy location near the score input area such as directly above the 'Appearance Level' heading
3. Note the red text directly below the Appearance Items list to the left of the screen indicating the number of items you need to score
4. Note that only the cyan color item applies to the space being scored appears in the cell and the Item raw score cell is populated with a raw score
5. Click inside a cell below the cleaning level you found for the Appearance Item for this space and note the 'X'. Also note that the red text indicating the number of items you need to score changes as well
6. To change the Appearance Level, simply click in a different cell
7. Click the down arrow on the MiniNavigator to move to the next space
7. Repeat step 6 for all applicable Appearance Items and observe the red text turns to black text indicating scoring is complete for this space
8. You may cycle through the other two reports at any time to observe the partial results of your scoring. The 'Audited Cleaning Level' in the Audit Assessment Population report will be computed as

you go. However, the 'Audit Average for Space Category' in the Audit Assessment Worksheet Report will not be computed until you complete scoring all the audited spaces

Note: You should periodically save the audit report as you score it to ensure you do not lose your work due to a power outage or other computer disruption

Scoring All Appearance Items the Same

You may find that you often want to score all Appearance Items the same because that is what you found during your inspection or you found that the cleaning level for all Appearance Items were the same except for one or two of them. In these cases, you can speed up your input as follows:

1. Click inside of the cell containing the number '1', '2', '3', '4', or '5' in the cyan color row above the score input area.
2. Observe that an 'X' appears in all the applicable score cell and the raw score and computes level reflect all Appearance items scored the same
3. If one or more of the item need to be scored differently, simply click inside the appropriate cell

Excluding an Appearance Item from a Space

To exclude an Appearance Item from a space because the space does not contain it (Example: a classroom with no chalkboards and eraser), follow the below steps:

1. Click away from the cell containing the Weighting Factor for Appearance Item
2. Click in the cell containing the Weighting Factor for Appearance Item
3. Click 'OK' when prompted. The letter "N" will be placed in the Level 1 score cell for the Appearance Item

Clearing Scores and Notes from Sheet for one Space

To clear the scores from a space sheet follow the below steps:

1. Click away from the cell containing the word "Space"
2. Click in the cell containing the word "Space"
3. Click 'OK' when prompted

Clearing Scores and Notes from All Audit Sheets

To clear the scores from a space sheet follow the below steps:

1. Click away from the cell containing the word "Building"
2. Click in the cell containing the word "Building"
3. Click 'OK' when prompted

Clearing Scores for One Appearance Item

To clear the scores from a space sheet follow the below steps:

1. Click away from the cell containing the Appearance Item description
2. Click in the cell containing the word Appearance Item description"
3. Click 'OK' when prompted

Reading the Audit Reports

Once you have completed scoring the reports you can review the detail results of the audit as well as review summary information in the blue summary row of the Audit Assessment Population Report and the Audit Assessment Worksheet report. The final computed results of the audit is the Total Average Cleaning Level of the sample population as displayed in the Audit Assessment population report and the Time Weighted Cleaning Level as computed for the entire assessment population

weighted by the CSF contained in each category of the entire assessment population. Do not expect the Total Average Cleaning Level and the Time Weighted Cleaning Level number to be the same. Use the Time Weighted Cleaning Level number as the final results for you assessment population.

Summary General Step for Conducting Audit

1. Select the entire inventory of records or a subset of them
2. Make an Audit package
3. Save the Audit Package File
4. Print out the Audit Random Sample text box for a simple listing of the spaces to be physically inspected
5. Print the Audit Instrument to take with you on your inspection
6. Conduct your inspection and record the results on the Audit Instrument
7. Load the Audit Package File
8. Score the Audit Instrument
9. Save the Audit Package File for future reference

Help on Audit Worksheet

[See APPA Guideline Chapter 7, page 45]

The Audit worksheet is generated automatically by CleanOpsStaff using the method described in Chapter 7 of the APPA Staffing Guidelines.

Based on the records you select in the Macro Staffing and Inventory Worksheet, CleanOpsStaff randomly selects spaces to be inspected or audited. One Audit worksheet displays the computed cleaning level by space category and overall cleaning level based on the scores you record in the Audit Instrument.

BEFORE INSPECTION

Save the Audit Package

1. Click Save Audit Package Button on the MiniToolBox
2. Click Save or Save As
3. Enter a file name without extensions and click Save. A file containing all three Audit worksheets will be saved in a single file ending in '-ECS-Audit.xls'

Print the Audit Instrument

1. Click Print Report Button on the MiniToolBox
2. Click Print
3. Click Ok on the Print Dialog Box
4. You may close reports at this point if you wish

DURING INSPECTION

Use Hard Copy Audit Instrument During Field Inspection

1. Inspect the Appearance Items, which have a number in the Weighting Factor column

2. Place a mark in the appropriate cell under the Appearance Level based the cleaning level you find in your inspection (based on cleaning level definitions in the APPA Staffing Guidelines)
3. Make appropriate notes in the NOTE section of the Audit Instrument if you wish

AFTER INSPECTION

Loading the Saved Audit Instrument from disk

1. Click the Load Audit Package Button on the MiniToolBox (If you wish to speed up loading of the package check the **Load Audit Package Checkbox**. Checking this box will leave all eleven-inspection items visible for all space categories even if they do not apply to the category.)
2. Browse to the file name of the Audit Instrument as it appears in the Audit Assessment File Name cell of the Audit Instrument
3. Click the filename and click OK
4. Observe the red note indicating that you need to go to the Audit Instrument to record the results of your inspection. Follow the below steps:
5. Click the Audit Population Button on the MiniToolBox.
6. Observe that the Audit Population worksheet lists all the spaces you selected in the Macro Staffing and Inventory worksheet and indicate which ones were randomly selected by CleanOpsStaff to be included in the random sample to be physically inspected.
7. Click the Audit Instrument Button on the MiniToolBox.
8. Record the inspection results. Click on the Audit Instrument Title for Help on recording the inspection results.

Help on Audit Population

The Audit Population worksheet is generated automatically by CleanOpsStaff using the method described in Chapter 7 of the APPA Staffing Guidelines. Refer to the Staffing Guidelines for an understanding of the sample generation protocol.

Based on the records you select in the Macro Staffing and Inventory Worksheet, CleanOpsStaff randomly selects spaces to be inspected or audited. The Audit Population worksheet lists all of the records you selected to be part of your audit or assessment and denotes which ones are to be included in the random sample for physical inspection by highlighting them in blue and populating the 'In Sample' with 'Yes' and highlighting the record with the color cyan

As you score the sample spaces in the Audit Instrument worksheet, the Raw Score and Audited Cleaning Level columns in the Audit Assessment Population Report are filled in by CleanOpsStaff

You may switch among the three Audit reports anything the scoring process

Help on Audit Instrument Report

The Audit or Assessment instrument is generated automatically by CleanOpsStaff using the method described in Chapter 7 of the APPA Staffing Guidelines.

Based on the records you select in the Macro Staffing and Inventory Worksheet, CleanOpsStaff randomly selects spaces to be inspected or audited. One Audit Instrument is generated for each space included in the random sample. To use the Audit Instrument follow the below steps:

Audit Instrument Report- Scoring the Audit Report

After loading the Audit Package, you can now enter the results of your physical inspection into the Audit Instrument without typing in the score. You simply click in the cell of the cleaning level you wish to assign to the Appearance Item in the audit Instrument

1. In the Audit Reports MiniToolbox, click the First Space button to bring the first audit space to the top of the report
2. Move and pin the MiniNavigator to a handy location near the score input area such as directly above the 'Appearance Level' heading
3. Note the red text directly below the Appearance Items list to the left of the screen indicating the number of items you need to score
4. Note that only the cyan color item applies to the space being scored appears in the cell and the Item raw score cell is populated with a raw score
5. Click inside a cell below the cleaning level you found for the Appearance Item for this space and note the 'X'. Also note that the red text indicating the number of items you need to score changes as well
6. To change the Appearance Level, simply click in a different cell
7. Click the down arrow on the MiniNavigator to move to the next space
7. Repeat step 6 for all applicable Appearance Items and observe the red text turns to black text indicating scoring is complete for this space
8. You may cycle through the other two reports at any time to observe the partial results of your scoring. The 'Audited Cleaning Level' in the Audit Assessment Population report will be computed as you go. However, the 'Audit Average for Space Category' in the Audit Assessment Worksheet Report will not be computed until you complete scoring all the audited spaces

Note: You should periodically save the audit report as you score it to ensure you do not lose your work due to a power outage or other computer disruption

Scoring All Appearance Items the Same

You may find that you often want to score all Appearance Items the same because that is what you found during your inspection or you found that the cleaning level for all Appearance Items were the same except for one or two of them. In these cases, you can speed up your input as follows:

1. Click inside of the cell containing the number '1', '2', '3', '4', or '5' in the cyan color row above the score input area.
2. Observe that an 'X' appears in all the applicable score cell and the raw score and computes level reflect all Appearance items scored the same
3. If one or more of the items need to be scored differently, simply click inside the appropriate cell

Reading the Audit Reports

Once you have completed scoring the reports you can review the detail results of the audit as well as review summary information in the blue summary row of the Audit Assessment Population Report and the Audit Assessment Worksheet report. The final computed results of the audit is the Total Average Cleaning Level of the sample population as displayed in the Audit Assessment population report and the Time Weighted Cleaning Level as computed for the entire assessment population weighted by the CSF contained in each category of the entire assessment population. Do not expect

the Total Average Cleaning Level and the Time Weighted Cleaning Level number to be the same. Use the Time Weighted Cleaning Level number as the final results for you assessment population.

Summary General Step for Conducting Audit

1. Select the entire inventory of records or a subset of them
2. Make and Audit package
3. Save the Audit Package File
4. Print out the Audit Random Sample text box for a simple listing of the spaces to be physically inspected
5. Print the Audit Instrument to take with you on your inspection
6. Conduct your inspection and record the results on the Audit Instrument
7. Load the Audit Package File
8. Score the Audit Instrument
9. Save the Audit Package File for future reference

Help On Audit Analyzer (Analyzing Multiple Audit Package Files at Once)

There are times when you want to analyze the results of multiple audits in order to detect trends of performance. As noted elsewhere in this help file, the Audit Package files are stored in the 'C:\CleanOpsStaff Data' folder by default or in any folder you browse to prior to saving. You will use the Audit Analyzer report to read information for multiple audit files.

For example, let us assume that you conduct an audit of a building once a month and each quarter you report the cleaning level to your supervisor for the quarter. Additionally, at the end of the year, you send an annual report of the cleaning level achieved for the year. You will conduct the audit following instruction contained elsewhere in this help file and save the audit package file to the default folder or to a folder of your choice. To create the quarterly and annual report you would follow the below steps:

1. Click the 'Report' button in the Macro Staffing and Inventory worksheet 'MiniToolBox'. Click the 'Audit Analyzer' button in the Report Generator toolbox
2. Click the 'Browse' button to browse to the folder containing the desired Audit Package file or except the default folder. Use the 'Get List' button to refresh the list at any time. The 'No of Audits' and the 'No Selected' frames will help you know how many Audit package files are in the folder and how many you have selected.
3. Click the Plus Sign (+) in the upper left corner of the Audit Analyzer Interface toolbox to see the list of Audit Package files in the selected folder
4. Select the Audit Package file you wish to analyze by dragging through the file list and through use of the SHIFT, CTRL and ARROW Keys. You can also use the 'Select All' button to select all the audit package files in the folder. Use the 'Un-Select All' button to un-select all files if you wish to start over on your selections.
5. Use of the three report buttons: A. Report-Audit: this is a report by audit. It reads the data from the selected audit package files and summarizes the information by each audit file. It computes the overall average cleaning level for each audit for the combined selected audit package files.
B. Report-Cat List: this is a report by Category Listing. It reads the data from the selected audit package files and lists the average for each category per audit package file. It computes the average cleaning level for category of each audit package file and computes the combined average for the selected audit package files.

- C. Report-Cat Sum: this is a report by Category Summary. It reads the data from the selected audit package files and displays the average by category of the combined selected audit package files. It computes the average cleaning level by category and computes the combined average for the selected audit package files.
6. Use the minus Sign (-) in the upper left corner to collapse the size of the Audit Analyzer interface so you can see more of the screen.
 7. Use the 'Show/Hide' button to hide the chart so you can see more of the data. Use the button again to show the chart.
 8. You can sort the data in different way by using the 'Sort by' dropdown list. You can also use the 'Sort-a' and 'Sort-d' buttons on the 'Report Sub Menu' as in other reports. The 'Sort By' textbox will have a red background when the sort is in descending order.
 9. You can display different labels on the X-Axis by using the Pick X-Axis button. (First click on column headings then click this button)
 10. You can also display different labels on the X-Axis by selecting the column heading from the X-Axis dropdown list to the right of the 'Pick-X-Axis' button.
 11. You can change the 'Sub-Title' of the chart by clicking the 'Chart Sub-Title' button and entering the sub-title. Each time you run one of the three reports the sub-title is blanked out for you to give it a new sub-title.
 12. You can hide and show the data value in the chart by clicking the 'Show' and 'Hide' buttons in the 'Data Values' frame.
 13. Use the 'Help' button to see this help text.
 14. Use the 'Close' button to hide the Audit Analyzer Interface. To re-show the interface, right-click in the report worksheet area, and select 'Audit Analyzer Report'.

X-Axis and Sort By

To help you analyze the meaning of your combined audit analysis, you can sort the data by any of the data column headings. You can then display any of the headings (except the Average Cleaning Level) on the X-Axis. This visual flexibility will allow you group like data heading together for ease of making judgment about the data.